

# Chimney hood instruction manual

## **FGC620 FGC720 FGC920**



Contact Caple on 0117 938 7420 or for spare parts [www.caple.co.uk](http://www.caple.co.uk)

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Please keep this instruction manual for future reference

# INTRODUCTION

Thank you for choosing this Caple extractor hood.

To ensure that you get the best results from your new extractor, we strongly suggest that you read this instruction manual thoroughly before use. If treated with care, your Caple extractor should give you years of trouble-free use.

To register ownership, please ensure you complete and return the guarantee card supplied with the appliance or visit [www.caple.co.uk](http://www.caple.co.uk) and register here.

This instruction manual is designed to provide you with all the required information related to the installation, use and maintenance of the appliance.

This hood is designed to extract unpleasant odours from the kitchen; it is not intended to extract steam. In order to operate the unit correctly and safely, please read this instruction manual carefully before installation and use.

The cooker hood uses high quality materials and is made with a streamlined design. Equipped with an electric motor and centrifugal fan, it provides strong extraction with low noise. It also features non-stick grease filters and an easy installation.

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## IMPORTANT

This appliance must only be used for the purpose it is intended. Other types of use are not permitted and may prove dangerous. Caple will not be held liable for any damage caused by the incorrect use of the appliance.

Do not use any accessories or attachments not recommended by Caple as this may result in fire, electric shock or injury.

To protect against fire, electrical shock and injury to persons, do not immerse cords or plugs in water or any other liquid.

Never touch the appliance with wet or damp hands.

Never pull the power cable as you could damage it. If the appliance is faulty, do not attempt to repair it. Isolate it from the mains electric supply and contact Caple Service either by phone 0117 938 7420 or email [service@caple.co.uk](mailto:service@caple.co.uk)

Keep all packaging (including plastic bags, polystyrene foam etc) out of the reach and away from children.

Do not rest large or unstable objects on any part of the appliance.

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## IMPORTANT

Caple cannot be held responsible for injuries or losses caused by incorrect use or installation of this product. Please note that Caple reserve the right to invalidate the guarantee supplied with this product following incorrect installation or misuse of the appliance. Under no circumstances should any external covers be removed for servicing or maintenance except by suitably qualified personnel.

## SAFETY INSTRUCTIONS

- Never let children operate the machine.
- The cooker hood is for home use only, not suitable for barbecuing, restaurants or other commercial purposes.
- The cooker hood and its filter should be cleaned regularly in order to keep in good working condition.
- Clean the cooker hood according to the instruction manual to reduce the risk of fire.
- When using a gas hob, do not leave naked flames under the extractor.
- Before connecting this appliance check that the power supply cord is not damaged.

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- If the room where the hood is to be used contains a fuel burning appliance such as a central heating boiler then its flue must be of the sealed or balanced flue type. If other types of flue or appliances are fitted ensure that there is an adequate supply of air to the room.
- The air must not be discharged into a flue that is used for exhausting fumes from appliances burning gas or other fuels.
- Regulations concerning the discharge of air have to be conformed to.
- Do not flambé under the cooker hood.
- Never leave frying pans unattended during use as overheated fats and oils may catch fire.
- To ensure the best performance, we recommend switching on the extractor 15 minutes before cooking and leave it running 15 minutes after. This will ensure that the air in the kitchen is being circulated before cooking commences and the air is being cleaned after cooking has finished.
- The performance of your extractor will vary depending on a number of factors. These include type of extraction, room volume, length of ducting, ventilation available and the cleanliness of the filters.

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- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Cleaning and user maintenance must not be made by children without supervision.
- Never immerse the appliance in water.
- This product is not designed for commercial use, it is a household appliance only. It is not intended to be used in:
  - Staff kitchen areas in shops, offices and other working environments.
  - Bed and breakfast type environments.
  - By clients in hotels, motels and other residential type environments.
- To avoid all risk, if the power cable is damaged, it must only be replaced by a Cable appointed engineer.

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- Appliances can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children must not play with this appliance.
- When not in use and before cleaning, always isolate the appliance from the electrical supply.

## **ELECTRICAL SHOCK HAZARD**

- Only plug this unit into a properly earthed outlet. If in doubt seek advice from a suitably qualified engineer.
- Failure to follow these instructions can result in death, fire, or electrical shock.
- This appliance must be connected to the mains by a competent person. We recommend that the appliance is connected by a qualified electrician who is a member of the N.I.C.E.I.C who will comply with the I.E.E and local regulations. Electrical information can be found on the rating plate.

Please keep this instruction manual for future reference





## ENVIRONMENTAL PROTECTION

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice. This appliance is marked according to the European directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE).

By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. The symbol on the product indicates that this product may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. Disposal must be carried out in accordance with local environmental regulations for waste disposal.

For more detailed information about treatment, recovery and recycling of this product, please contact your local council, your household waste disposal service or the retailer where you purchased the product

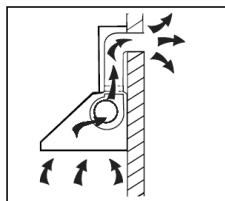
## CE DECLARATIONS OF CONFORMITY **CE**

This appliance has been manufactured to the strictest standards and complies with all applicable legislation, Low Voltage Directive (LVD) and Electromagnetic Compatibility (EMC).

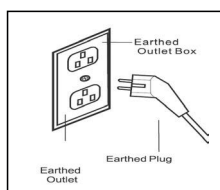
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## INSTALLATION

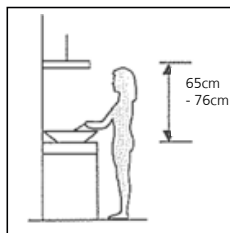
### Prepare for the installation:



If you have an outlet to the outside, your cooker hood can be connected as per the below picture by means of an extraction duct with an interior diameter of 150mm.



Before installation, turn the unit off and unplug it from the outlet.



The cooker hood should be placed at a minimum distance of 65~76cm above the hob. It is the manufacturer of the hob who determines the clearance required and the clearance quoted by the hob manufacturer must be followed. In the absence of any instructions supplied with a gas hob the minimum distance between the hob and the hood must be at least 760mm.

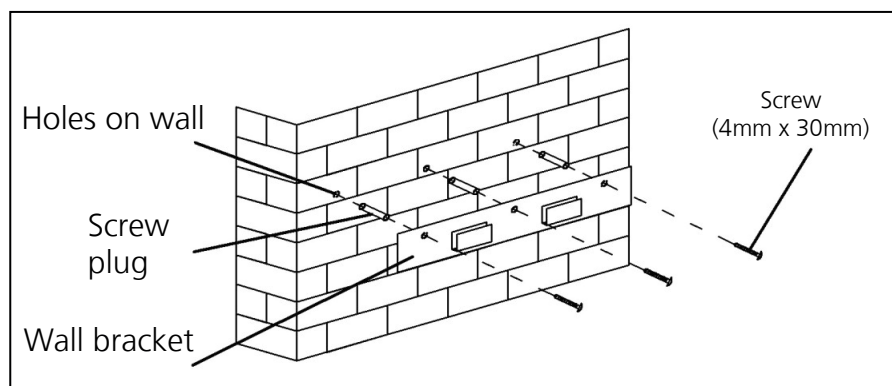
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## INSTALLATION – DUCTED

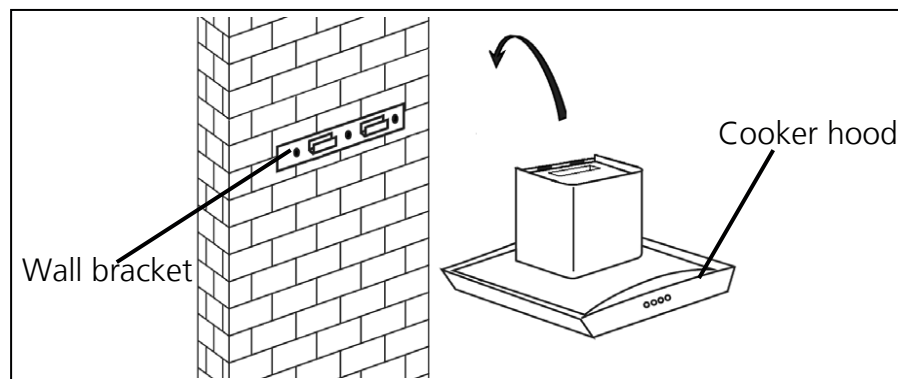
**Attention! Observe the warning concerning the operation of the appliance when air is discharged from the room.**

When the cooker hood and appliance supplied with energy other than electricity are simultaneously in operation, the negative pressure in the room must not exceed 4 Pa ( $4 \times 10^{-5}$  Bar)

Drill 3 x 8mm holes to accommodate the bracket. Screw and tighten the bracket onto the wall with the screws and screw plugs provided.

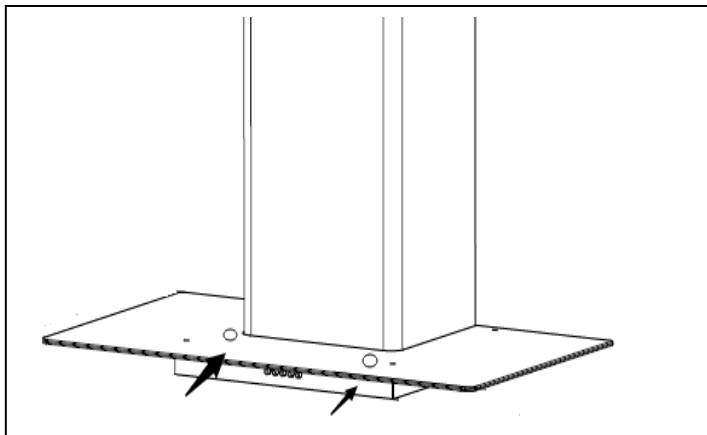


Level up the cooker hood and hang onto the wall bracket hook.

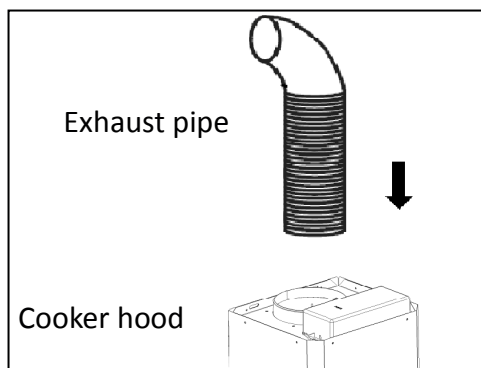


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After hanging the hood on the bracket, remove the grease filters, mark 2 holes inside the hood for safety screws. After marking, remove the hood, drill two holes and insert 2 wall plugs and finally fix the safety screws with 2 screws (ST4x30mm).



Fix the one-way-valve to the air outlet of the cooker hood. Then, attach the exhaust pipe onto the one-way-valve as shown below.

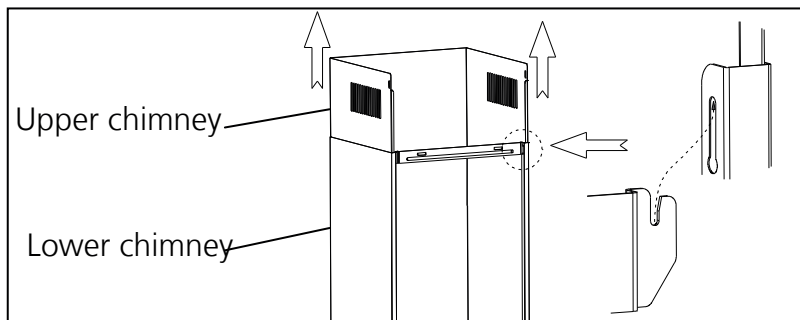


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## Chimney installation

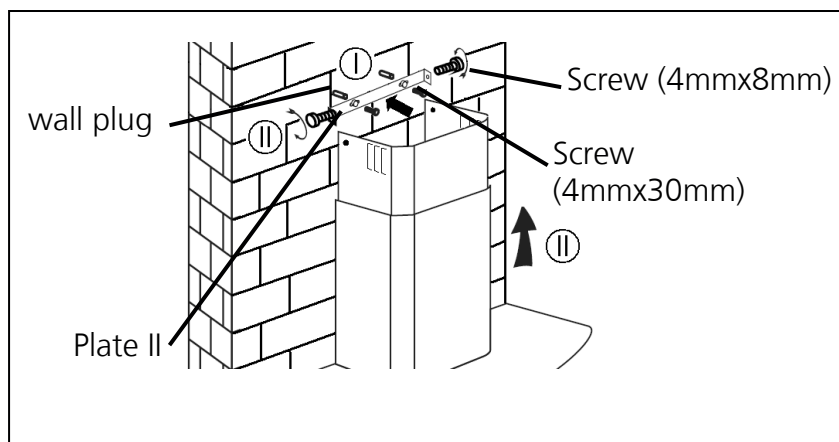
Place the upper chimney into lower chimney.  
Attach the lower chimney bracket to the lower chimney.

Mark and drill 2 holes to fix the lower chimney bracket with 2 wall plugs and 2 screws ST4x30mm.



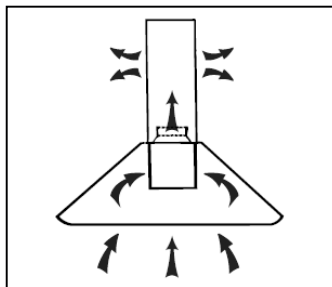
Slide the chimney to adjust the chimney height. When the height you require is reached, mark and drill the fixing hole and fix the upper chimney bracket with 2 wall plugs and 2 screws ST4x30mm.

Fix the upper chimney with the upper chimney bracket using 2 screws ST4x8mm.



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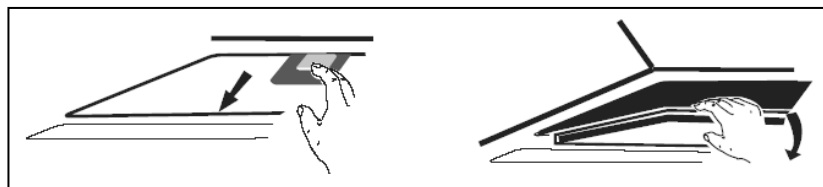
## INSTALLATION – RECIRCULATION MODE



If you do not have an outlet to the outside, the exhaust pipe is not required (as shown in the section “Installation - ducted”), and charcoal filters must be installed.

### Installing the charcoal filter (CAP61CF)

An activated charcoal filter can be used to trap odours. In order to install the charcoal filter, the grease filter should be detached first. Press the release button and pull it downward as shown below.



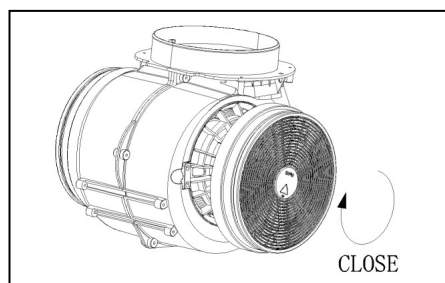
Fit the activated charcoal filter onto the side of the motor and turn it in a clockwise direction to lock into place. Repeat the same on the other side.

#### NOTE:

Make sure the filter is securely locked. Otherwise, it may loosen and be dangerous.

When using a charcoal filter, the extraction power may be slightly reduced.

We recommend replacing these filters every 6 months. Replacement filters (CAP61CF) can be purchased directly from [www.caple.co.uk](http://www.caple.co.uk)



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## OPERATION



### **0 Off button**

Switches the extraction fan off.

### **Low Speed button**

Is suitable for simmering and cooking which does not produce much odour.

### **Medium Speed button**

Airflow speed is ideal for extracting with standard cooking.

### **High Speed button**

When a high amount of smoke or odour is produced, press the high speed button for the most effective extraction.

### **Light button**

Switches the light on and off.

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## CARE AND MAINTENANCE

### **IMPORTANT:**

Before cleaning or maintenance please switch off the electricity supply and remove the plug from the wall.

### **Regular cleaning**

Use a soft damp cloth with lukewarm mildly soapy water or household cleaning detergent. Never use metal pads, chemicals, abrasive material, abrasive cleaning creams or stiff brushes to clean the appliance.

### **Cleaning the grease filter**

Clean the filter every month to help minimise the risk of fire. The filter collects grease, smoke and dust, therefore the filter is directly affecting the efficiency of the cooker hood. If not cleaned, the grease residue (which is potentially flammable) will saturate the filter. It can be easily cleaned with warm water and washing up liquid, alternatively the filters can be cleaned in your dishwasher. Please ensure no other items are washed with the filters, they must be washed separately to prevent food becoming trapped in the gauze. Cleaning the grease filters in the dishwasher may lead to discolouration, this is normal and is not a fault with the product.

### **Replacing your charcoal filter**

This only applies if you are using the hood in recirculation mode (not vented to the outside). The charcoal filter traps your cooking odours and they need to be replaced, this can vary depending on how frequently the cooker hood is used. We recommend replacing them at least every 6 months.

This extractor uses CAP61CF charcoal filters. Filters can be purchased directly from **[www.caple.co.uk](http://www.caple.co.uk)**.

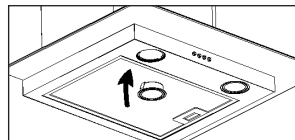
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## REPLACING THE BULB

1. Switch the unit off and unplug the appliance.
2. Remove the lamp cover by unscrewing the 2 screws.
3. Replace with the same type and rated bulb/lamp fixing.

LED lamp (max. 1.5W).



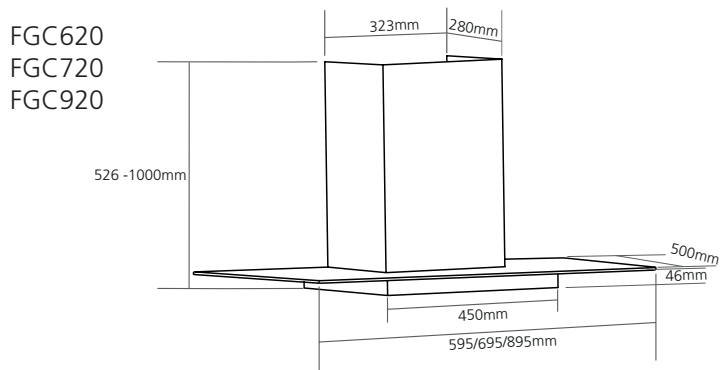
## TROUBLESHOOTING

Fault	Cause	Solution
The lights on, but the fan does not work	The fan blade is jammed	Switch off the unit and contact Caple Service. To be repaired by qualified service personnel only.
	The motor is damaged	
The lights and fan do not work	A blown fuse	Replace the fuse
	The power cord is loose	Plug in to the power supply again
Serious vibration of the unit	The fan blade is damaged	Switch off the unit and contact Caple Service. To be repaired by qualified service personnel only
	The fan motor is not fixed tightly.	Switch off the unit and contact Caple Service. To be repaired by qualified service personnel only
	The unit is not hung correctly on the bracket	Take down the unit and check whether the bracket is in the correct location.
The extraction performance is not good	The filter requires cleaning	Clean the grease filter as directed in the 'Care and maintenance' section. Replace the charcoal filter (if in recirculation mode)

If the above table has not solved the problem please contact Caple Service by phone on **0119 938 7420** or by email **service@caple.co.uk**

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## PRODUCT DIMENSIONS



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## **GUARANTEE**

Caple undertake that if within 2 years from the date of the purchase, this appliance or any part thereof that is proved to be defective by reason only of faulty workmanship or materials, we will at our option repair or replace the same free of any charge for labour or materials on condition that:

- Documentation must be provided before a guarantee repair commences to confirm that the extractor is within the guarantee period.
- The appliance has been correctly installed and used only on the electrical supply stated on the rating plate.
- The appliance has been used for normal domestic purposes only, and in accordance with the operating and maintenance instructions.
- The appliance has not been serviced, maintained, repaired, taken apart or tampered with by any person not authorised by us.
- All service work under this guarantee must be undertaken by Caple Service Centre.
- Any appliance or defective part replaced shall become the property of this company.
- If a service call is made and it is found that the installation has not been carried out correctly or customer misuse/abuse is involved the cost of the service call has to be paid for by the user before any service work is carried out.

## **EXCLUSIONS**

### **THIS GUARANTEE DOES NOT COVER:**

- Damage or calls resulting from transportation, improper use or neglect, the replacement of any light bulbs or removable parts of glass or plastic.
- Costs incurred for calls to put right appliances improperly installed or calls to appliances outside the United Kingdom.
- Appliances found to be in use within a commercial environment, plus those which are the subject of rental agreements.
- This guarantee is in addition to and does not affect your statutory and legal rights.

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Caple Service  
Fourth Way  
Avonmouth  
Bristol  
BS11 8DW

t: 0117 938 7420  
e: [service@caple.co.uk](mailto:service@caple.co.uk)  
[www.caple.co.uk](http://www.caple.co.uk)

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